



A Weekly Update
For The Employees of
North Central Health Care



NEWS YOU CAN USE



WEEKLY CONNECTION WITH MARNIE BREDLAU

How is it September already?!?! I think we have all asked ourselves that question as school is back in session, summer is coming to an end and we just celebrated Labor Day. As the summer days wind down, I hope everyone had a chance to enjoy the warm weather and take time with family and friends.

Monday was Labor Day and I was reminded of a couple quotes that inspire and remind us all of the incredible value of work.

“Choose a job you love, and you will never have to work a day in your life.” – Confucius

We each play a meaningful part in our vision to Enrich and Fulfill Lives and if you find meaning in helping others then you have found a job you love!

“The future depends on what you do today.” – Mahatma Gandhi

Over the last 3 months since joining the organization, I have observed the passion by employees to live our Mission, Vision, and Core Values in everything you do.

Thank you for your dedication and hard work!

Marnie Bredlau
Director of Human Resources

FRIDAY & SATURDAY SEPTEMBER 6TH & 7TH FOOTBALL SPIRIT DAY

Show your sporting spirit and wear your favorite football jersey or shirt with jeans on the opening day of Pro Football season for the Packers!



Occurrence Reporting Hotline

x4488 or 715.848.4488



Only significant or sentinel events requiring immediate notification to this hotline.

- Community Treatment Spotlight Award..... **2**
- Welcome Our New Employees **3**
- Looking for Something?..... **4**
- Leadership Announcement..... **6**
- Photos of the Week **6**
- Foodie Forecast **7-8**

Person-Centered Shout out



Jami Owen, Patient Access

Jamie helped me finding a working mouse for my computer when I was having a bad day!

**Shared By:
Jen M.**





COMMUNITY TREATMENT SPOTLIGHT AWARD JULY 2024



Tom Messman Community Treatment

NCHC Community Treatment is pleased to announce Tom Messman, Service Facilitator in Community Treatment Youth, was awarded the July Spotlight Award!

"Tom continues to exceed expectations consistently in his role as a service facilitator. He is highly competent and capable, and has exceptional clinical skills. He recently started working with a youth and his family that was deemed to be severely complex and challenging. Tom never complained and approached the case with a high level of professionalism and candor. He was able to develop trusting relationships with the family and helped them develop a supportive team to provide wrap-around services to the youth and his family. He has been extremely successful in helping this family (and all of the other families he works with) to feel supported and validated."

"He has helped numerous young men realize their potential and has encouraged them to do great things in this world. He is an incredible role-model and has changed so many lives for the better."

"Tom has a calm demeanor and a non-judgmental attitude when meeting with families and he has been extremely successful in building rapport with even the most difficult individuals. Tom is able to assess needs quickly and accurately and I am continuously impressed by his work ethic, clinical skills, and interpersonal skills. Tom is a great teammate as well, and is an asset in group clinical supervision, as he provides great insight and ideas regularly."

"Tom is very independent and has impeccable judgment and critical thinking skills. He has a high level of integrity and he always strives to do a great job with whatever he tackles. He's personable, intelligent, kind-hearted and I'm so grateful to have him on our team!"



Congrats Tom!

ACCESSING THE TAG PORTAL JUST GOT EASIER!

Reporting non-urgent IT issues and requests at any time, day or night.

To streamline your access to IT support, CCITC has added a shortcut to the TAG portal on your desktop that looks like the icon shown to the right. Give it a try! Prefer a direct link? Bookmark this URL for quick access: <https://teamdynamix.co.marathon.wi.us/TDClient>



IT Technology Assistance Gateway

Search the client portal | Choua Khang

If you don't see your name, you're not logged in.

Need to check the status of your request? Click here

Find out what updates we'll work on in here

How to create a service ticket in TAG

- Click "Request A Service" on the left side or "Services" at the top.
- Click on the category that best represents what you're looking for.
- Click on the sub category that best represents what you're looking for.
- Click on, "Request Service" in the top right-hand corner of the screen.
- Fill out the form.

Learn new things, check out the KB

Most requested services are on the front page

Request A Service | View Your Tickets | Knowledge Base | Outages and Maintenance

Windows 11 Changes | DoalPrint - WIKIDS | How To Create A KB Article

How to create a service ticket in TAG

Lost/Stolen Device | Report Phishing Emails

IT Project Request

CCITC Active Projects

Popular Services

What is TAG and When Should You Use It?

Use TAG to report non-urgent IT issues and requests at any time, day or night. The IT Help Desk will respond to TAG requests during normal support hours of Monday-Friday, 7:00 a.m. – 4:30 p.m. For urgent assistance, please contact the CCITC Helpdesk directly at 715-261-6710 (or x6710).

Need More Information?

Check out the Knowledge base articles for detailed instruction on using TAG. Have Suggestions for Improving the TAG Portal? Submit your ideas via a TAG request or contact the CCITC Helpdesk 715.261.6710 or x6710.



WELCOME THESE *New Employees* TO THE TEAM!

These employees were welcomed at Orientation In August 2024!

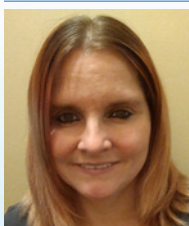
Pine Crest Long Term Care



Devon Ament
- Hospitality Assistant

Theresa Monti
- CNA

Pine Crest EVS



Nicole Fick
- Housekeeping Aide

Pine Crest Food Services



Myah Webb
- Dietary Aide

Alexandra Engel
- Dietary Aide

Thomas Konkler
- Dietary Aide

Safety & Security



Junior Chojnacki
- Manager of Safety and Security

Adult Crisis Stabilization



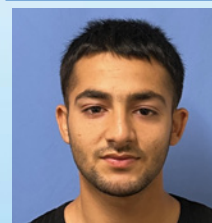
Melanie Springstroh
- Behavioral Health Professional III

Crisis Services



Janet Piltz
- Crisis Professional

Housekeeping Wausau



Muhammad Zakir
- Housekeeping Aide

Adult Behavioral Health Hospital



Kelli Haggerty
- Behavioral Health Professional II

Amanda Quintana
- Behavioral Health Professional I

Mount View Care Center



Daylynn Kadolph - CNA

Trystenne Willer
- Hospitality Assistant

Susan Zajackowski
- CNA

Cohen Bryant
- CNA

We are so excited to have you on our team!





Looking for NCHC Swag?

Visit the *Swagshop*.



www.norcen.org/SwagShop

WAUSAU CAMPUS LOST & FOUND
Missing Something?



Lost & Found is located at the Guest Services Desk near the Bistro at Door #5. Recently some more valuable items have been turned in that people are probably looking for. Watches, phones, key fobs, wallets, clothing, and a lot more. If you know of someone who has misplaced something, whether it be an employee or visitor, please point them in the direction of the Lost & Found at Guest Services.



We want MORE Awesome People like YOU on Our NCHC Team!

Be sure to SHARE our Career Posts on Social!



Marathon County Employees Credit Union

HAPPY LABOR DAY

This Day Belongs to You

We Hope You Had a Wonderful Labor Day!
Thank You For All You Do!



LOOKING FOR AN NCHC MAP OR OTHER INFORMATION?

Check the ODrive or For Employees Page of Our Website

The Communications Department frequently gets questions regarding maps and information. If you are looking for anything like Maps, YOU Benefit Guides, Connections Guides, etc., please check the Odrive > NCHC Information folder OR the For Employees Page of our Website at www.norcen.org/ForEmployees.

In both places, you will find a lot of commonly requested information including the most updated maps (general and snow maps), YOU Benefit Guides, Quality & Compliance Information, and Important Contact information.

As always, if you are looking for something specific and you don't see it in the resource locations above, send us an email at communications@norcen.org and we will answer back as soon as we can. Your feedback helps us improve the resources available for our teams! Thanks for all you do!





Come together with your colleagues to stay informed and connected.

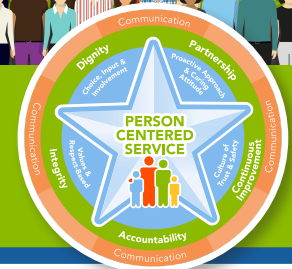
Fall 2024

EMPLOYEE UPDATES



Join Us for Fall Employee Updates

Sessions offered September 30 – October 3



Presented by
GARY OLSEN,
EXECUTIVE DIRECTOR

Scan with Your
Smartphone Camera App
to Register!



If you are unable to attend in-person, a video will be available after the final session.

Employees can make arrangements to attend one of the in-person sessions by registering in UKG Learning.

MON, SEPT 30 **WAUSAU CAMPUS**
3:00 pm MVCC
Community Room

TUES, OCT 1 **MERRILL CENTER**
12 Noon Conference Room
PINE CREST
2:00 pm Classroom

WEDS, OCT 2 **WAUSAU CAMPUS**
6:15 am MVCC
Community Room
10:30 am MVCC
Community Room

THURS, OCT 3 **ANTIGO CENTER**
3 pm Conference Room

Register Today in UKG Learning!



WELCOME JUNIOR CHOJNACKI TO THE NCHC TEAM!

Manager of Safety & Security

NCHC is pleased to introduce and welcome Junior Chojnacki as the Manager of Safety & Security. Junior joined our team on Monday, August 26th. He has an extensive law enforcement and security background along with experience in child protective services and community resources for persons with disabilities. Junior's role includes emergency management for the organization and oversight of our Wausau Campus Security program.

Junior has experience as a Community Resource Coordinator at Includa, Child Protective Services for Waupaca County, and 22 years of law enforcement experience with Menominee County Sheriff's Office, Sturgeon Bay Police Dept., and Portage County Sheriff's Office. Additionally, Junior has 10 years of experience in the security field.

Junior's family includes his wife, Sarah, with whom he has shared 14 years of marriage, their 10-year-old son, Brady, and their 8-year-old daughter, Emily. Junior enjoys coaching and attending sporting events for his children. When he has free time, he and his family like camping, hunting, and fishing. Welcome to the NCHC team!



PHOTO OF THE WEEK

CELEBRATING THE END OF SUMMER

Antigo Center Fun

The Antigo Center staff said goodbye to summer with a fun Hawaiian-themed party! What a fun way to end the summer season.





WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA
OPEN TO ALL NCHC & WAUSAU CAMPUS EMPLOYEES

MONDAY – FRIDAY

Grab-N-Go 8 am – 6:30 pm

Lunch 10 am – 2 pm

Soup, Salad Bar & Hot Food Bar

Soup Served until 6:30 pm or until sold out.

WEEKENDS

The Employee Cafeteria is Closed.

WEEKDAY SALAD BAR &
HOT FOOD BAR \$.45/OUNCE

Daily Hot Sandwich Menu

FEATURING DAILY SPECIALS LIKE GRILLED BEEF & CHEDDAR, CHEESEBURGERS, BBQ SANDWICHES, TUNA MELTS, PIZZA & MORE!!

Make your own cold or hot sandwich with fixins' OR self-serve at the salad bar.

SEPTEMBER 2 – 6, 2024

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN ENTRÉE	Cafeteria CLOSED Monday Sept. 2	BBQ Beef on a Bun Buttered Diced Potatoes Green Beans	Shepperd's Pie Dinner Roll Country Trio Vegetables	Salisbury Steak Mashed Potatoes Steamed Rutabagas	Baked Cod Baked Potato Mixed Veggies
SOUP		Turkey Dumpling Soup	Cheddar Baked Potato Soup	French Onion Soup	Garden Vegetable Soup
SANDWICH		Chicken Strips	Pizza	Nachos Supreme	Reuben
DESSERT		Blueberry Buckle	Glazed Lemon Cake	Fruit Pizza	Strawberry Poke Cake

SEPTEMBER 9 – 13, 2024

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN ENTRÉE	Homestyle Meatloaf Baked Potato Broccoli	Honey Mustard Chicken Rice Pilaf Beets	Breaded Pork Chop O'brien Potatoes Mixed Veggies	Mac & Cheese & Ham Green Beans	Chicken Lasagna Breadstick Broccoli
SOUP	Chef's Choice	Cheesy Cauliflower Soup	Chili	Beef Noodle Soup	Cream of Broccoli Soup
SANDWICH	Chef's Choice	French Dip on a Hoagie w/ Au Jus	Breaded Fish on a Bun	Hamburger with All the Fixin's	Tachos (Loaded Tater Tots)
DESSERT	Brownie	Frosted Chocolate Cake	Strawberry Yogurt Pie	Dump Cake	Cherry Delight



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WEEKENDS

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THE BISTRO

LABOR DAY HOURS

THE BISTRO WILL BE

OPEN
ON LABOR DAY

9 AM TO 5:30 PM

NOW OPEN 7 DAYS A WEEK! | WEEKDAYS 7:30AM - 3PM | WEEKENDS: 9:30AM - 5PM

THE BISTRO WILL BE CLOSED ON WEEKENDS FROM 1-1:30PM TO ACCOMODATE STAFF BREAKS

*HOT FOOD IS AVAILABLE AT THE BISTRO DAILY UNTIL 2:30PM *



SPECIAL OF THE WEEK

Chicken Bacon Ranch

CHICKEN | PROVOLONE | SPINACH
BACON RANCH DRESSING

LATTE OF THE WEEK

Hazelnut Mocha

Rich espresso, velvety steamed milk, and warm, nutty notes of hazelnut.

**\$1 OFF LARGE LATTES
EVERY MONDAY!**

**Please note: All sales subject to Sales Tax.*

Ice Cream

ICE CREAM CONE1.50
ICE CREAM SUNDAE2.25



- build your own - BREAKFAST SANDWICH

EGG + CHEESE3.00
EGG, MEAT + CHEESE4.00

PICK YOUR BREAD

CROISSANT | BAGEL
ENGLISH MUFFIN

PICK YOUR MEAT

HAM | SAUSAGE | BACON